

Mr C. B [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
23-09-2016

Ms B. W [REDACTED]
Adult and Wellbeing Directorate,
Herefordshire Council,
Nelson Building,
Whitecross Road,
Hereford,
HR4 ODG.

Dear Ms W [REDACTED],

Further to my meeting of 14th September 2016 concerning my brother's affairs. As I am my brother's litigation friend, I take issue with your demand which was not in my brother's best interests.

Your colleague, Ms G [REDACTED], informed me that you refused the recording of our meeting, without giving a reason. I suspect that one reason for this is that you believe your colleague would not correctly perform their legal obligation to my brother.

Further, I note the refusal to record the minutes of the meeting, which I previously requested and for a draft copy of to be shared with those present; this could have prevented misunderstanding and future redress. Ms G [REDACTED]'s insistence on relying purely on her hand-written notes alone is, in my opinion, unprofessional, and conflicts with guidelines for meetings that involve The Mental Capacity Act 2005.

You will be aware that it is best practice that the person who chairs or co-ordinates the best interests' meeting is not the person who is the decision-maker. This avoids any possible conflict of interest.

In consideration of this, our past encounter, and my scrutiny of the missing/deleted information within care system records recorded under your name, and as safeguarding guidelines state; poor record-keeping and missing documents are an indication of organisational or institutional abuse. I request that you provided the following:

- Your full explanation and reasoning as to why you demanded the meeting of the 14th September 2016 not be recorded.
- The specific legislative act which states a recording of any such meeting is unlawful under current UK law.
- The local authorities formal policy, in respect of parents or family members recording meetings with social workers.

- An accurate and certified photocopy of Ms G [REDACTED]'s full notes for and of the meeting of 14th September 2016. I am aware these notes are the property of Herefordshire Council, so can be legally disclosed.

I look forward to receiving an early response, and the information requested, failing which I am prepared to seek redress in my brother's best interests.

Sincerely

[REDACTED]

O [REDACTED] B [REDACTED]