



C [REDACTED] . &lt;[REDACTED]@gmail.com&gt;

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**Deprived of Birthday celebration with family**

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Chris . &lt;[REDACTED]@gmail.com&gt;

17 June 2016 at 19:59

To: S [REDACTED] S [REDACTED] &lt;S [REDACTED]@priorygroup.com&gt;

Bcc: [REDACTED] &lt;[REDACTED]@irwinmitchell.com&gt;, [REDACTED] &lt;[REDACTED]@irwinmitchell.com&gt;

Dear Ms S [REDACTED],

Thank you for your email, however, it has not assisted in rectifying the situation.

You will be aware of the definition of "Birthday" being the anniversary of the day on which a person was born.

I note that extremely restrictive alternate days were offered, and my brother remains deprived of his established Birthday arrangements and home visit for such, without notice to me or any member of his family; I now make you aware and take issue with this.

I firmly believe that this decision was not D [REDACTED]'s personal choice but one of convenience. I inform you that it was documented "council officer's own observations were that D [REDACTED]'s communication skills were limited. Even when he suggested he wanted to do something himself, he would wait to be directed".

Had the meetings which you invited me to attend over two months ago not been cancelled without informing me, we would have had the opportunity to discuss D [REDACTED]'s customary plans, which have been in place for the past [REDACTED] years for his Birthday and particular events, in his best interests. You will recall he became deprived of this year's Easter visit due to the reluctance and failure to agree for an alternative employee to liaise and mediate between Ms S [REDACTED]-S [REDACTED] and me, on 21st March 2015. There is also the negligence of my brother's statutory rights.

You have previously been made aware of D [REDACTED]'s mother's condition and failing health, her inability to visit the care home and that of my full time caring commitments afford extremely limited availability or free time for myself.

I consider for several months, D [REDACTED]'s care and support has been, and continues to be poor at best.

Sincerely

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[REDACTED]

C [Quoted text hidden]