

Mr. C. B [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
17/12/2017

Mr M. Samuels,
Director of Adult and Wellbeing,
Elgar House,
Holmer Road,
Hereford,
HR4 9BD.

Dear Mr Samuels,

RE: Vexatious and authoritarian Communication

I write to you regarding your vexatious and authoritarian letter of 13th November 2017, and allegations you have made therein.

With regard to your statement that matters I raised have already been fully dealt with in the letters of 17th October 2016, 15th December 2016, and 25th October 2017, I can assure you these matters have not been resolved nor do I consider have they been adequately or impartially investigated.

I remind you that between September 2016 and March 2017 a review meeting was cancelled by your staff without my knowledge, as is evident in the subject access request documentation. Further, after waiting until March 2017 for the delayed review meeting, my request for a date that I could attend with a solicitor was ignored, your staff dropped this belated meeting, again causing delay and allowing institutional abuse to recur and continue, your staff making false claims, allegation and threat in the letters you refer to.

I recognise that the local authority has a duty of care to employees and have policies in place for such. Notwithstanding, this policy is not necessarily legally binding.

Importantly you have a duty of care to my brother, mother and I, which is a statutory obligation and not one of mere policy.

I take issue with your statement that my behaviour is having a detrimental impact on your staff and I note your complete disregard for the detriment that carelessness, inadequate care and support and service deficiency has had on that of my brother, mother and I.

Regarding your unreasonable behaviour policy, which as stated I do not consider as legally binding, and your allegations made against me in your letter of 13th November 2017. I request copies of all of your evidence that I have threatened and intimidated your staff and former employees while employed by Herefordshire Council, including via social media.

Concerning private life, please provide evidence of your allegation in your letter of 13th November 2017, that I have used other forms of communication to contact your staff and former staff while employed by Herefordshire Council. Further, please provide evidence that I have verbally abused, threatened or harassed local authority employees, and provide me with any reported police incident number, including the officer's name and details.

For your information, I have registered an incident number with the police concerning your former employee, arising from her allegation against me.

Having regard to your letter and the quoted unreasonable behaviour policy I consider you policy to be totalitarian and punitive, offering no warning or guidance prior to being enforced, nor does it allow for any right to challenge that oppressive policy, unlike other organisations that I have investigated.

Regarding option 1 of your unreasonable behaviour policy. It appears, in my understanding of the law, no consideration of The Equalities Act 2010 has been given. The discrimination your policy imposes has already had a detrimental effect, and significant delay, on care and support for my brother, and similarly delay to our frail elderly mother's care needs.

Further, I note the selected single point of contact, is your colleague Mr S [REDACTED] V [REDACTED], who has not declared his conflict of interest, as is evident in the subject access request documentation I received.

Regarding options 6-8 of your letter, which are a concern and which appear to indicate that you will ignore your obligations, including and not least your duty of care and duty of candour.

Regarding option 9 of your letter, noting that my emails will be redirected to the single point of contact for vetting, I shall consider alternatives where communication is necessary.

Regarding point 10. Although you imply, I have been abusive and offensive I believe this is untrue and would not expect such communication from any person. Therefore please provide all evidence to substantiate your claim. I would also suggest your staff do not send further offensive or threatening letters or emails to me, particularly where they also make false claim and allegation concerning my vulnerable brother or family.

Regarding option 12. Again you imply I have posted derogatory, defamatory, offensive or threatening remarks on social media. As such please provide evidence of your claim and the specific post your statement refers to, for consideration and review.

I am aware that your authoritarian policy and letter cannot legally impose any restriction on our right to approach any other external body or organisation about the inadequate care, support and carelessness of your staff involved with the recurring concerns that you wish to continue to ignore.

Lastly, If as you appear to believe I have committed an offence or breached a law by raising concerns for and on behalf of my vulnerable brother, it is clearly open to the local authority to follow up the threats and take legal action against me, I shall also consider the options for redress.

Sincerely

[Redacted signature]

C [Redacted] B [Redacted]